

Joseph Duguay

Toronto, ON M6G3X7

michel.duguay@georgebrown.ca | (647) 888-9934 | linkedin.com/in/joseph-duguay-733677275/

OBJECTIVE

Passionate young professional with a genuine passion for technology and a security-oriented mindset. Eager to contribute my skills as a computer technician at Protech Technical Solutions.

HIGHLIGHTS OF QUALIFICATIONS

- Strong understanding of operating systems (Windows, Linux, macOS)
- Demonstrated and proven ability to troubleshoot hardware, software, and networking issues.
- Experience performing backup and recovery operations for data security.
- Hands on practice with enterprise grade hardware and software solutions.
- Experienced in handling on-call duties, flexible and responsive to urgent technical issues.

EDUCATION

Computer Systems Technician, Diploma

September 2022 – December 2023

George Brown School of Computer Technology

Cumulative GPA: 3.75

- Windows Server Project: Implemented Active Directory, group policies, and security settings; managed user permissions and server infrastructure for an organizational unit.
- Website Tracking Awareness Project: Researched and created an interactive website detailing how sites across the globe unethically track and collect data.

SKILLS

Technical

- Python
- C and C++
- HTML/CSS
- JavaScript
- Unix/Linux scripting
- AWS Cloud Services
- MongoDB
- Docker
- Microsoft Office Suite, including Excel
- OS agnostic server hardening
- IT infrastructure and architecture
- Wireless Site Survey and engineering
- Active Directory Management

WORK EXPERIENCE

Front Desk Representative

May 2022 – Present

Bill's Electric Co Limited, Etobicoke, ON

- Assisted in organizing and moving inventory, ensuring electric motors and parts were efficiently sorted and easily accessible for refurbishment processes.
- Managed incoming and outgoing calls, providing prompt and courteous customer service, and accurately relaying messages to appropriate staff.
- Facilitated smooth operation, by efficiently handling routine administrative tasks, including data entry and filing.

NOTABLE PROJECTS

- Used MongoDB, web scraping libraries and social media APIs to create an algorithmic stock market trading script.
- Reverse engineered treadmill with Raspberry Pi to log and graph usage with Django.